

EIOSA Website Links

Group	Organisation	Link
Electricity Industry	AGL	www.agl.com.au
	Aurora Energy	www.auroraenergy.com.au
	Country Energy	www.countryenergy.com.au
	Momentum Energy	www.momentumenergy.com.au
	Origin Energy	www.originenergy.com.au
	Powerdirect	www.powerdirect.com.au
	Red Energy	www.redenergy.com.au
	Simply Energy	www.simplyenergy.com.au
	South Australia Electricity	www.southaustraliaelectricity.com.au
	TRUenergy	www.truenergy.com.au
ETSA Utilities	www.etsautilities.com.au	
Gas Industry	AGL	www.agl.com.au
	Origin Energy	www.orginenergy.com.au
	Simply Energy	www.simplyenergy.com.au
	TRUenergy	www.truenergy.com.au
	Envestra	www.envestra.com.au
Assistance Agencies • Welfare Services	Uniting Care Wesley	www.unitingcarewesley-sa.org.au
	Anglicare	www.anglicare-sa.org.au
	Centrecare	www.centrecare.com.au
	Lifeline	www.lifeline.org.au
	Mission Australia	www.mission.com.au
	The Salvation Army	www.salvation-army.org.au
	St Vincent de Paul	www.vinnies.org.au
	The Smith Family	www.thesmithfamily.com.au
• Government Agencies	Financial assistance Concessions	www.familiesandcommunities.sa.gov.au/default.aspx?tabid=636 www.sa.gov.au/concessions
• Tenancy Advice	Tenancies Branch Housing SA	www.ocba.sa.gov.au/tenancies/ www.housing.sa.gov.au
• Language Services	Translating and Interpreting Service (TIS)	www.immi.gov.au/living-in-australia/help-with-english/help_with_translating
• Legal Advice	Legal Services Commission	www.lsc.sa.gov.au
• Seniors	Australian Council on the Ageing (SA)	www.cotasa.org.au
Industry Regulators	Essential Services Commission Office of the Technical Regulator Consumer and Business Affairs	www.escosa.sa.gov.au www.energy.sa.gov.au/office_of_the_technical_regulator www.ocba.sa.gov.au
Complaint Organisations	Energy & Water Ombudsman New South Wales	www.ewon.com.au
	Energy & Water Ombudsman Victoria	www.ewov.com.au
	Energy Ombudsman Western Australia	www.ombudsman.wa.gov.au/energy
	Energy Ombudsman Queensland	www.ecpo.qld.gov.au
	Energy Ombudsman Tasmania	www.energyombudsman.tas.gov.au
	Northern Territory Ombudsman	www.nt.gov.au/omb_hcsc/ombudsman
	Banking & Finance Ombudsman	www.abio.org.au
	Insurance Ombudsman	www.insuranceombudsman.com.au
	Office of the Privacy Commissioner	www.privacy.gov.au
	Private Health Insurance Ombudsman	www.phio.org.au
	Telecommunications Industry Ombudsman	www.tio.com.au
	State Ombudsman	www.ombudsman.sa.gov.au
	Commonwealth Ombudsman	www.comb.gov.au
	Complaint Organisations	Consumers Online (ACCC)
Do not call register		www.donotcall.gov.au
Energy Efficiency Advice – Energy Division (DTEI)		www.energy.sa.gov.au
Environment Protection Authority SA (EPA)		www.epa.sa.gov.au
Green Power (renewable energy)		www.greenpower.gov.au